

CanSkate Greeter – Volunteer Information

You will receive an email before you volunteer for your shift with the name of the coach convenor for your day and time. The convenor for the session will have a sheet for you to sign in when you arrive, please do so to ensure you are credited accordingly. They will have a Skate Oakville Volunteer badge for you.

This job entails standing by the name tag table and directing the new families. They need to be shown where the name tags are and told to clip them to their jackets. They may ask which dressing room to use. You can look at the screens on the way in to see which dressing rooms we've been assigned for that day, there should also be Skate Oakville signs on the dressing room doors.

If you notice any helmets or skates done up incorrectly, please let the parent know what needs to be fixed. For example, they need to have the chin strap on the helmet fastened. For the CanSkate (3-5 years) sessions, skaters must have a face mask on their helmet.

If parents have any questions about what is happening on the ice, or about their child's group direct them to speak with the convenor. Also the convenor will help with any questions you cannot answer. If there is no name tag for the skater please direct them to the convenor.